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| **AGENDA –** **Trauma informed practices for responding to difficult situations forum** |
| **When**: 10:00-3:00pm, 16th March 2023 **Where:**  Mercure Hotel, 1 Mercure St, Wagga Wagga, Wiradjuri Country**Contacts:** michelle@nada.org.au or alice@nada.org.au  |
| 09:45-10:00 | **Registration open & coffee and tea available -** Come say hello to the NADA team and other forum participants  |
| 10:00-10:10 | **Welcome to Country**  |
| 10:10-10:15 | **Event welcome and forum overview. Sarah Etter** (Clinical Director, NADA)and **Michelle Ridley** (Clinical Program Manager, NADA)  |
| 10:15-10:30 | **Building partnerships and cross-sector collaboration**Integrated and collaborative practice is vital for best practice trauma informed care. In this session attendees will have a chance to introduce themselves, their roles and learn about each other’s services to enhance partnerships and referral pathways.  |
| 10:30-11:15 | **Trauma informed approaches for providing safe and inclusive services. Sarah** (NADA)and**Michelle** (NADA)will discuss the key themes of the practice guide, provide opportunities for discussion and activities to enhance practice.  |
| 11:15-11:45 | **MORNING TEA & NETWORKING**  |
| 11:45-12:20 | **Trauma informed approaches for providing safe and inclusive services continued** |
| 12:20-1:00Panel discussion | **Building safe and inclusive service environments for people accessing support, their networks and staff.** This panel includes people with living and lived experience of alcohol and other drug use and accessing services and staff in different roles and backgrounds working across health and community services who will share their experiences and insights into trauma-informed care and best practice. **Panellists:** Levii Griffiths (AOD Case Manager, Haymarket Foundation),Michelle Ridley (Clinical Program Manager, NADA), Janaeia Lai (Care Coordinator, Continuing Coordinated Care Program, St Vincent de Paul Society) **Panel Moderator:** Sarah Etter **Levii** is a Gawambaraay man of the Gamilaraay nation. He has worked in youth outreach, alcohol and other drugs and homelessness and is currently an AOD Case Manager with the Haymarket Foundation. Levii is a Board Director for the Aboriginal Corporation Drug & Alcohol Network Of NSW and is a member of the NADA Practice Leadership Group. Levii provides NADA and its members with advice and guidance regarding culturally appropriate practice alongside Aboriginal people. Levii has lived experience of alcohol and other drug use issues and accessing services and these experiences help guide his practice and work. **Janaeia** has worked in various roles across non-government and local health district services for over ten years with people experiencing mental health issues, domestic and family violence, alcohol and other drug issues and homelessness. Her current role with the Continuing Coordinated Care program involves providing treatment coordination and alcohol and other drug intervention support for people experiencing multiple needs. Janaeia is native Hawaiian and understands and relates to Indigenous needs and customs. She is also currently completing her Psychology degree (honours).  **Michelle** has worked in the AOD and other health and human services sectors for over 20 years. Her role at NADA is to support the sector in areas including, continuing care, domestic and family violence, cross sector partnerships, peer work and consumer participation. Michelle has living/lived experience of alcohol and other drug use and accessing services and for this panel will discuss how these experiences, alongside her training and work across sectors, has guided her practice in trauma informed care. **Panel moderator:** Sarah Etter (Clinical Director, NADA) |
| **1:00-1:45** | **LUNCH & NETWORKING** |
| **1:45-2:30**  | **Worker wellbeing and starting the organisational change process.** In this workshop participants will reflect on practical ways they could build on their practice and shape change at a program and organisational level in regards to trauma informed care.  |
| **2:30-2:45** | **Forum** **wrap up and close.**  |
| **2:45-3:00**  | **AFTERNOON TEA**  |