

## Supporting quality alcohol and other drugs treatment

This factsheet supports NADA members understand the key documents that should be considered as part of the provision of quality AOD treatment. This factsheet can also be used by assessors of quality standards in undertaking assessment for accreditation of NSW non government AOD treatment and support services.

### **National quality framework for drug and alcohol treatment services**

The [National Quality Framework](#) sets a nationally consistent quality benchmark for providers of AOD treatment services. It includes strong clinical governance requirements and a list of accreditation standards that AOD specialist treatment service providers must meet.

### **NSW Health: AOD-core 2 organisation accreditation and clinical governance**

Non government organisations contracted by NSW Health to provide AOD treatment services will have core performance indicators included in contracts. Here are the [indicator specifications](#) for the AOD-Core 2 Organisation accreditation and clinical governance and associated. [Factsheet](#).

### **National framework for alcohol, tobacco and other drug treatment**

The [National Treatment Framework's](#) aim is that all Australians seeking AOD treatment can access high quality treatment appropriate to their needs, when and where they need it. It includes principles for effective treatment, monitoring and evaluation.

### **Non government organisation alcohol and other drugs treatment service specifications**

[Treatment services specifications](#) aim to provide guidance to both purchasers and providers of non government organisation services regarding the principles and key elements of different types of AOD treatments. They aim to facilitate state-wide consistency of contemporary and high quality, evidence based service delivery by non government organisations.

### **Clinical care standards for alcohol and other drug treatment**

The [Clinical Care Standards for Alcohol and Other Drug Treatment](#) outline the core elements of care that underpin treatment within the AOD treatment sector in NSW. These standards apply to all AOD treatment service types and locations and do not identify specific interventions used in treatment. The intention is to detail foundational elements of care, support clinical decision making and complement rather than replicate other sources of information that guide the delivery of high-quality and safe treatment.

### **Workforce capability framework**

Central to workforce performance are capabilities—the knowledge, skills and attributes that workers must demonstrate to perform their roles effectively. Developed by NADA for, and with input from those who work in the AOD sector, the [Workforce Capability Framework](#): Core capabilities for the NSW non government AOD sector describes the core capabilities and associated behaviours expected of all NSW non government AOD workers.

## Guidelines that are used by non government AOD treatment and support services

- [Guidelines on the management of co-occurring alcohol and other drug and mental health conditions in alcohol and other drug treatment settings](#)
- [Drug and alcohol withdrawal clinical practice guidelines](#) – *under review*
- [Drug and alcohol psychosocial interventions professional practice guidelines](#) – *under review*
- [Drug and alcohol treatment guidelines for residential settings](#)
- [NSW clinical guidelines: Treatment of opioid dependence](#) – *under review*
- [Clinical guidelines: Substance use during pregnancy, birth and the postnatal period](#)
- [Substance use and young people framework](#)
- [Australian methamphetamine-related clinical guidelines](#)
- [Guideline to consumer participation in NSW drug and alcohol services](#)
- [Alcohol and other drugs treatment guidelines for working with Aboriginal and Torres Strait Islander people – in a non-Aboriginal setting](#)
- [NADA practice guide: Working with women engaged in alcohol and other drug treatment](#)
- [Gender responsive model of care](#)

## Other support tools

Developed by NADA, the [Policy Toolkit](#) supports the formal quality improvement program of non government AOD organisations. Services can download the templates to easily create or review operational policy documents.

## Program evaluation guide

This [guide](#) provides AOD organisations with information and tips on how to conduct an evaluation and set up the necessary support systems to measure the impact of the work they do.

## Enhanced performance management guide

The [guide](#) provides organisations with an introduction to performance management processes, key concepts and the tools that can enable them to reflect, plan and implement ways of measuring, analysing and reporting on the work they do. The guide provides information about developing a model of care, performance measurement, reporting, and the steps needed to embed performance management processes into organisational culture.

## Benchmarking guide

This [guide](#) contains an overview of benchmarking and approaches, its benefits and some of the issues involved in making the best use of benchmarks. It contains a practical step by step guide to introducing benchmarking into your organisation. It also includes a guide to selecting benchmarks and indicators that make best use of information already collected by your organisation.

## Governance toolkit

This [toolkit](#) aims to improve the governance knowledge and practice of voluntary board members, CEOs and management staff of non government AOD organisations. It was developed in response to members identifying their own governance practice as an area needing development, generally through their quality improvement programs.

- [Agency for Clinical Innovation](#)
- [Dovetail](#)
- [Insight](#)
- [Turning Point](#)

For more information about non government AOD service delivery contact NADA on 02 9698 8669.