





The nature photographs in this report portray the biological concept of mutualism. Mutualism occurs when two organisms of different species work together, with each benefiting from the relationship. For example, a bee flies from flower to flower gathering nectar to make food. The flower, in return, is pollinated.



### Welcome

The 2015/16 year has been an exciting, though challenging time for the NGO AOD sector, with ongoing sector reform and changes to our funding landscape. With the support of the Board of Directors and staff, we believe that NADA and our members will rise to these challenges.

#### **Sector reform and working our partnerships**

There have been some major changes in the program management and funding areas at both the state and federal level over the past twelve months. Firstly the announcement by the Australian Government about the establishment of a new methamphetamine funding program through the Primary Health Networks (PHNs) and the possibility of the movement of the management of the NGOTGP and SMSDGF funding streams to these organisations in the 2017/18 financial year. NADA has continued to work closely with the AOD Peaks Network around collective advocacy in this area, and as a group the network has communicated with the Drug Strategy Branch and the office of Health Minister Sussan Ley.

NADA has also been working closely with the Drug Strategy Branch in the Department of Health and directly with all the NSW PHNs—providing them with a standardised planning tool to assist them with their commissioning planning—and we have been meeting regularly with the PHN CEOs and relevant staff to provide them with information about our members in their respective regions. Their commissioning process is currently underway and NADA will continue to support the PHNs in making appropriate commissioning decisions into the future.

Also as we reported to you all last year, NADA had worked closely with the NSW Ministry of Health and the Minister's office on our collective position regarding the 'Partnerships for health' NGO grants reform process as outlined in NADA's paper, 'Healthy partners: implementing a connected and sustainable system to reduce drug and alcohol related harms in NSW'. In the course of the last year, the AOD program has been decoupled from the mental health program and shifted to the Population Health Division of the Ministry. This has occasioned new opportunities for NADA to advocate for our

preferred position on the grant reform process. We are pleased to be able to report that we have reached an appropriate final position with the Ministry on the re-contracting of many NGO AOD specialist organisations funded by the Ministry for a three year period commencing in the beginning of the 2017/18 financial year. A detailed communication of the assessment and contract negotiation process by the Drug and Alcohol Branch within the Population Health Division of the Ministry will soon be made to all Health funded NGOs in our sector.

The next exciting development at the NSW level for our members has been the announcement of the new NSW Drug Package 2016/17. NADA was closely involved in the parliamentary roundtables hosted by Minister Goward during the 2015/16 year that led to the development of this new 75 million dollar package of initiatives over the next four years. NADA congratulates the minister on this important funding initiative and we will work closely with both the minister's office and the AOD branch in the Ministry on the rollout of the initiatives in the package.

#### **Network engagement**

In the 2015/16 year NADA has continued to build on the work it does with the specialist member networks. We have established: the Women's AOD Services Network, the Youth AOD Services Network and our new network, the NADA Practice Leadership Group. These networks have enhanced our capacity to engage and consult with specialist services, better advocate on behalf of our members and promote both evidence and practice based approaches to service delivery.

The Community Mental Health Drug and Alcohol Research Network—a collaboration between NADA and the Mental Health Coordinating Council—has also continued to grow in interest and activity over the past year, and NADA believes this research network will continue to provide the important linkages between our sectors and the AOD and mental health research community.

We thank the members of these networks for their time, engagement and support of NADA and network activities.

#### **Board and governance**

We would like to thank the NADA Board for their service to NADA over the 2015/16 year. Without their time, expertise, and belief in our sector we would not have been able to achieve the strategic positioning of NADA or that of the sector as a whole.

Our current board will retire this year, in line with the NADA constitution, and we will welcome our new board members after our election is held in November 2016.

The new board will be pleased to find that they are joining a well organised and well managed governing body with a sound set of policies, procedures and traditions to work from. Larry recently wrote in the Advocate that it is important that the membership consider the issue of diversity in representation on the NADA Board while at the same time considering the retention of valuable corporate knowledge held by long standing board members. This is not any easy thing but we hope that the collective wisdom of the membership will be reflected in their voting intentions.

#### NADA organisational development

NADA has continued to develop our internal staffing structure and refine our operational procedures following on from our recent accreditation review.

We would like to take this opportunity to thank all the NADA staff for their innovation, creativity and hard work in the provision of the program services and products we provide our membership. We have welcomed several new staff over the past financial year—and we are proud of the strong, collaborative team we have in the NADA office.

We would like to take this opportunity to remember our friend and colleague Craig Bulley, who passed away recently. He was a valued member of our team and his loss is strongly felt.

We commend this annual report to you, and look forward to your continued engagement with NADA over the coming year.

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NADA CEO

Mark Buckingham
NADA President

#### **NADA Board of Directors**

as at 30 June 2016

#### Mark Buckingham, President

CEO, Kedesh Rehabilitation Services

#### Gabriella Holmes, Vice President

Program Manager, Triple Care Farm, Mission Australia

#### **Garth Popple, Treasurer**

Chief Executive Officer, WHOS

#### **Gerard Byrne, Secretary**

Clinical Director, The Salvation Army Recovery Services

#### Will Temple

CEO, Watershed Drug and Alcohol Recovery and Education Centre

#### **Dr Julaine Allan**

Deputy CEO, The Lyndon Community

#### Joe Coyte

CEO. The Glen Centre

#### **Roy Hambly**

General Manager, Mercy Services

#### **David Kelly**

Senior Operations Manager—Health, St Vincent de Paul Society NSW Support Services

### **Treasurer's report**

I am pleased to present the financial report for the year ended 2016. During the 2015/16 financial year, NADA received overall grant funding of **\$1,640,572**. The NSW Ministry of Health contributed **\$1,242,700** towards this total, with the Australian Government Department of Health contributing **\$397,873**.

The total interest earned of **\$12,105** was distributed across our entire program.

Income through membership fees was \$42,740.

NADA expenditure for the year was **\$1,748,325**, supported by new grant funding, grant funds held from prior years, interest income and membership fees.

We have grown our member's equity from \$373,757 to \$403,081 at the end of June 2016 and we have holdings of \$69,251 of grant funds (rollovers) to be expended in future years.

#### **Grants to members**

A number of NADA's programs included distributing grants to members for workforce development, quality improvement and service development. In 2015/16 grants provided to members came to a total of \$59,655.

I commend the 2015/16 accounts to the membership.

Garth Popple

NADA Treasurer

#### Income and expenditure statement

Year ended 30 June 2016

Year ended 30 June 2016		
	2016	2015
Income	\$	\$
Grant – Received this year	1,701,299	1,558,790
Grant – Rolled in from prior year	8,524	247,159
Grant – Rolled over to next year	(69,251)	(8,524)
Membership	42,740	42,687
Interest	12,105	17,371
Conference	59,157	-
Miscellaneous	23,075	35,658
	1,777,649	1,893,141
Expenditure		
Auditing	13,000	13,000
Accounting services	68,673	68,431
Bank fees and charges	1,875	1,713
Computer and IT	1,230	7,501
Conference, events and training	105,194	37,021
Consulting	365,714	368,215
Depreciation	28,551	33,289
Grants to other organisations	59,656	296,420
Insurance	10,276	13,460
Lease payments	12,719	18,145
Miscellaneous expenses	12,689	18,901
Motor vehicle expenses	10,955	8,758
Meeting costs	43,325	20,683
Postage, printing and stationery	35,308	67,984
Premises costs	99,271	90,088
Recruitment	796	11,723
Resource production	710	908
Salary and employment related costs	823,547	748,146
Small equipment purchases	-	353
Telephone and internet	25,782	28,041
Travel and accommodation	29,054	26,376
	1,748,325	1,879,156
Surplus / (Deficit) from ordinary activities	29,324	13,985
Surplus at start of the financial year	373,757	359,772
Surplus at end of the financial year	403,081	373,757

#### **Asset and liabilities statement**

as at 30 June 2016

as at 30 June 2016		
	2016	2015
Current assets	\$	\$
Cash and cash equivalents	604,957	560,592
Receivables	3,487	1,760
Other	48,911	27,287
Total current assets	657,355	589,639
Non-current assets		
Property, plant and equipment	72,272	61,926
Investments	1,177	1,177
Total non-current assets	73,449	63,103
Total assets	730,804	652,742
Total assets	750,004	032,742
Current liabilities		
Creditors and sundry accruals	146,333	172,716
Unexpended grants received in advance	69,251	8,524
Employee provisions	96,906	78,521
Total current liabilities	312,490	259,761
A1		
Non-current liabilities	1 - 222	10 224
Employee provisions	15,233	19,224
Total non-current liabilities	15,233	19,224
Total liabilities	327,723	278,985
Net assets	403,081	373,757
Members' funds		
Retained surplus	403,081	373,757
Total members' funds	403,081	373,757



\$59,655 in grants to member organisations to support workforce and organisational development

90 organisational members

3 new members

30 visits to members across NSW and ACT

'NADA has been essential to our survival. As a small NGO, NADA gives us a voice and provides so many opportunities to have a say in the direction of not only the sector, but the way in which government approach drug and alcohol treatment.'

2016 NADA member feedback survey

NADA members continue to provide innovative and diverse services across NSW to clients, consumers and their support networks. Working alongside a passionate and dedicated workforce is incredibly motivating.

**89**%

of members reported that their organisations are better off as a result of NADA's activities and initiatives 2016 NADA member feedback survey

## **January**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
						1
						New Year's Day
2	3	4	5	6	7	8
New Year's Day public holiday						
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
			Australia Day	NADA WFD training grants application round closed		



### **Conference and awards**

NADA's conference on integrated care, and accompanying awards, held in June 2016, were an opportunity to celebrate the significant contribution of the sector in reducing AOD related harm.

**Excellence in quality development award** 

**Excellence in health promotion award** 

**Excellence in research and evaluation award** 

**Excellence in treatment award** 

**Outstanding contribution award** 

Lifetime achievement award

A modified DBT group therapy manual, Triple Care Farm (Robertson)

Drug and alcohol first aid, Lyndon Community (Orange)

The Salvation Army Recovery Services and the Illawarra Institute for Mental Health, University

of Wollongong (Wollongong)

Speak out dual diagnosis program, Weave Youth and Community Services (Waterloo)

Tony Trimmingham OAM, CEO, Family Drug Support (Leura)

James Pitts, Odyssey House (Sydney)

of respondents strongly agreed or agreed that the conference was a worthwhile and valuable event Conference feedback survey

# **February**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
		1	2	3	4	5	
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
Anniversary of the National Apology							
20	21	22	23	24	25	26	
World Day of Social Justice							
27	28						



'We have been thoroughly impressed by the collaborative, supportive and intelligent approach NADA reps have taken to engagement with PHNs. Very proactive. We have been grateful for the support.'

2016 NADA member feedback survey

NADA's advocacy and representation has focussed on NGO funding reform at the state and federal levels. We have particularly sought to provide sector leadership with the introduction of Primary Health Networks, and to continue to work with the NSW Ministry of Health on NGO contracts.

The overarching vision of NADA's 'Workforce development plan' is of a competent and capable workforce that is supported to meet client needs. Key projects will include defining core workforce competencies, a workforce exchange pilot, and an organisation change project to strengthen workforce health and wellbeing.



of members reported that NADA was effective at advocating for and representing the sector 2016 NADA member feedback survey



of members report improvement in their understanding and preparation for the changing funding environment 2016 NADA member feedback survey

## March

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1	2	3	4	5
6	7	International Women's Day	9	10	11	12
13	14	15	16	17	18	19
20	<b>21</b> Harmony Day	22	23	24	25	26
27	28	29	30	31		



'NADA provides outstanding support and training opportunities to AOD services.'

2016 NADA member feedback survey

NADA's vision is for 'a diverse and sustainable workforce that is competent, capable and supported to meet client needs'.

#### **Workforce development training grants program**

The 'Workforce development training grants program' provides an opportunity for NADA members to access financial support to participate in individual and group training. NADA also offers conference support grants to assist members present their research and initiatives at conferences Australia-wide.

20

events held by NADA during 2015/16

90

grants for regional and rural members to attend training

# **April**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1	2
3	4	5	6	7	8	9
				World Health Day		
10	11	12	13	14	15	16
				Good Friday		
17	18	19	20	21	22	23
Easter Monday						
24	25	26	27	28	29	30
	Anzac Day					



Keep up-to-date with significant issues in the NSW non government AOD sector.

To subscribe to the Advocate, email sharon@nada.org.au.

The Advocate continues to explore significant issues in our sector including domestic and family violence, drug trends, community and integrated care. The Member eUpdate also keeps members informed about issues that impact on our sector, as well as about upcoming events, grants, projects and employment opportunities. Sector Watch Update keeps members informed about state and federal funding developments.



New resources • Women's AOD Services Network profile • NADAbase online tutorial

of members reported NADA's communications are useful and valuable
2016 NADA member feedback survey

# May

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
NADA WFD training grants application round open	16	17	18	19	20	21
22	23	24	25	26 National Sorry Day	National Reconciliation Week 27 May–3 June	28
29	30	31				



'Organisational changes have already been discussed and approved [after attending the 'Working with women engaged in AOD treatment' workshop] to ensure we are adopting better family inclusive practice and (are) gender responsive in our service delivery.'

Final program evaluation and future directions report, EJD Consulting & Associates

The 'Women's AOD services development program' aims to increase the capacity of the NSW non government AOD sector to meet the needs of substance using women and their children. The program includes training provision, resource development and supporting the Women's AOD Services Network.

#### **Major achievements**

- Development and rollout of the 'Working with women engaged in AOD treatment' training
- Development and piloting of domestic violence training for AOD services
- Successful external evaluation of the program identifying its significant contribution to building the capacity of women's services to better engage with and treat women in NSW

### June

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	NADA WFD training grants application round open	10	11	12 Queen's Birthday	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				



Jo Lunn

Increasing capacity to improve outcomes for clients with complex needs, including clients with AOD problems and mental health issues.



**Dr Peter Kelly** 

Translating research into practice and co-occurring mental health and AOD issues.



**Dr Suzie Hudson** 

Women's issues, stimulant drug use and client outcomes.



**Carolyn Stubley** 

Opioid substitution treatment, hepatitis C prevention and treatment, therapeutic community programs, and harm reduction.



**Michele Campbell** 

Service delivery in rural and remote areas, workforce development, residential treatment and engaging marginalised populations.



Liz Pearce

Working with women in AOD treatment, comorbidity, trauma informed practice and evidence based practice.



Julie Latimer

Harm reduction, working with people who inject drugs and overdose management.



**Lauren Mullaney** 

Working with young people, health of the AOD workforce and evidence based practices.



**Douglas James** 

Aboriginal health and treatment, residential treatment delivery and social determinants of health.



Ian Webster

Consultant Physician and Emeritus Professor of Public Health and Community Medicine at UNSW.

### NADA Practice Leadership Group

The NADA Practice Leadership Group (NPLG) was established in July 2015 and comprises members representing a variety of specialist non government AOD treatment services and research bodies. All members are clinical practitioners and considered leaders in the sector as evidenced by their professional backgrounds, accreditation status and clinical experience.

The NPLG aim to inform the development of NADA policy and advocacy, and sector program development in relation to sector clinical and therapeutic practices. The network provides a mechanism to consult with experienced, committed and skilled practitioners to advise NADA and other key stakeholders.

NADA members and stakeholders are invited to contact NPLG members for clinical support and advice.

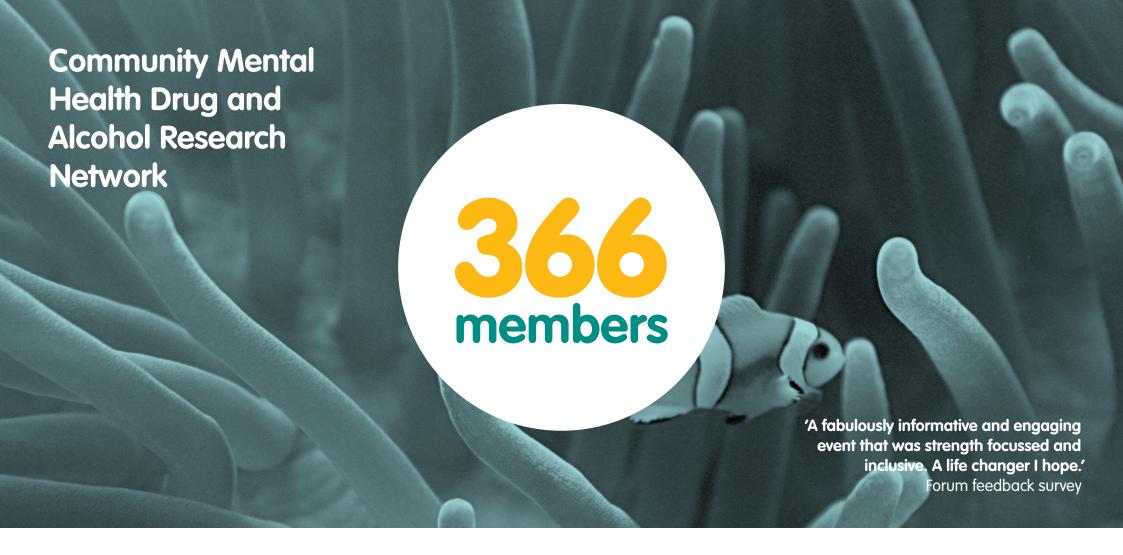
#### **Contact the NPLG**

Email NPLG@nada.org.au.

For more information, please contact Suzie Hudson on 8113 1309.

# July

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1	2
					Reminder: start collating data for the end of the financial year	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
24	23	20	21	20	27	30
				World Hepatitis Day		



Throughout 2015/16, CMHDARN has continued to build the research capacity of the AOD and mental health community sectors, and has maintained strategic and long-term relationships with researchers and specialist research centres.

#### **Highlights**

- Reflective webinar: 'Effective models of care for comorbid mental illnesses and illicit substance use'
- 'Higher degree research kick start forum' in partnership with UTS
- Supported the Consumer Led Research Network in holding the forum 'Enabling consumer led and co-production research in a world that's not used to it?' plus a one hour documentary which captures highlights from this forum

The Community Mental Health Drug and Alcohol Research Network (CMHDARN) is a collaborative project between NADA and Mental Health Coordinating Council (MHCC), in partnership with the Mental Health Commission of NSW.



#### **New resources**

- Ask the experts: CMHDARN best practice guide to enabling consumer and carer leadership in research and evaluation
- Research ethics: a CMHDARN best practice guide
- CMHDARN research showcase: a short bibliography of research produced by NADA and MHCC members







## **August**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			
			International Overdose Awareness Day			



The Women's AOD Services Network comprises representatives of eleven women's only NGOs in NSW that provide services to substance using women, including pregnant women and women with children. It's been a busy year for the group raising their profile externally and building their internal capacity—this included laying the groundwork for an associate membership category in the 2016/17 year.

#### **Highlights**

- Women's AOD Services Network profile launch
- Women's Network forum: 'What's gender got to do with it?'
- A formal MOU across network members
- Model of care development

'So many of us have been struggling over recent years to secure funding. The network has being wonderful in solidifying our common concerns, helping us overcome our insecurities... and also making us all feel stronger together.'
2016 Women's AOD Services Network survey

For more information, please email ciara@nada.org.au or phone Ciara Donaghy on 8113 1306.

# September

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2	3
4	5	6	7	8	9	10
					International FASD Awareness Day	World Suicide Prevention Day
11	12	13	14	15	16	17
			RUOK Day			
18	19	20	21	22	23	24
25	26	27	28	29	30	



'Great training and networking opportunities with the youth AOD sector. NADA staff are inclusive and responsive.'
2016 Youth AOD Services Network survey

The Youth AOD Services Network comprises 18 specialist youth services that work together to improve outcomes for young people seeking and accessing AOD treatment and support in NSW. Supported by NADA's 'Sector capacity building program', the network meets four times a year for information sharing, training and networking.

#### **Major achievements**

- 'Methamphetamine use and young people'
- Three collaborative network meetings

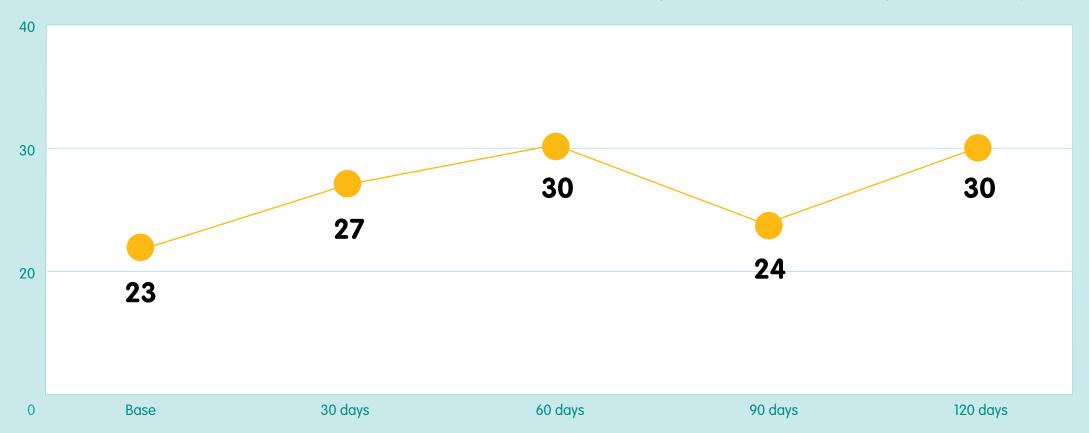
To learn more, please email sianne@nada.org.au or phone Sianne Hodge on 8113 1317.

### October

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
30	31					1
2 Labour Day	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

#### Timeframe: September 2010 to June 2015

In order to provide a clear overview of outcome data, only those clients who completed a minimum of two NADAbase COMS surveys (i.e. intake and at least one outcome survey) are included in the data presented.



#### **NADAbase**

NADAbase continues to provide the NADA membership with the tools to collect, report and share client data in a timely and user-friendly way. We are particularly proud this year to have added questions to NADAbase that more adequately captures the gender and sexual diversity of clients accessing AOD treatment.

#### **Major achievements**

- Gender and sexuality guestions added to NADAbase MDS collection
- Online tutorial
- Upgrading the NSW AODTS MDS to Version 2
- Inaugural 'NADAbase data snapshot'
- Instigating the 'Client outcome data symposium' and establishing a working party
- Provision of NADA member data to each PHN to inform their planning processes

episodes of treatment were completed by NADAbase users in 2015/16

## November

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1	2	3	4	5
6	7	8	9	10	11	12
					Remembrance Day	
13	14	15	16	17	18	19
20	21	22	23	24	25	26
		NADA Annual general meeting and forum			White Ribbon Day	
27	28	29	30		Willie Ribbott Bdy	



NADA would like to thank our partners that have worked with us to support the NSW non government alcohol and other drugs sector.

Aboriginal Health and Medical Research Council of NSW

ACON Health

Agency for Clinical Innovation

Alcohol and Drug Foundation

Alcohol Tobacco and other Drug Association ACT

Alcohol, Tobacco and other Drugs Council Tasmania

Association of Alcohol and other Drug Agencies NT

The Australian Council on Healthcare Standards

Australian Government Department of Health

Australian Institute of Health and Welfare

Centre for Community Welfare Training

Centre of Research Excellence in Mental Health and Substance Use

Centre for Social Research in Health, University of NSW

Council of Social Service of NSW

Drug and Alcohol Multicultural Education Centre

Drug Policy Modelling Program, University of NSW

Family Drug Support

Health Education and Training Institute

Hepatitis NSW

Justice Connect—Not-for-profit Law

Local Health Districts

Matua Raki

Mental Health Commission of NSW

Mental Health Coordinating Council

National Centre for Education and Training on Addiction,

Flinders University

National Drug and Alcohol Research Centre, University of NSW

National Drug Research Institute, Curtin University

NSW Department of Family and Community Services,

Clinical Issues Unit

NSW Ministry of Health

NSW STI Programs Unit

NSW Users and AIDS Association

Noffs Foundation

Primary Health Networks

Quality Innovation Performance

Queensland Network of Alcohol and other Drug Agencies

Relationships Australia

School of Medicine and Public Health, University of Newcastle

and with key stakeholders

2016 NADA member feedback survey

School of Psychology, University of Wollongong

South Australia Network of Alcohol and other Drug Agencies

Victorian Alcohol and Drug Association

Western Australia Networks of Alcohol and other Drug Agencies

### December

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2	3
				World AIDS Day		
4	5	6	7	8	9	10
						Human Rights Day
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
Christmas Day	Boxing Day					



#### **NADA** staff

**Larry Pierce** 

Chief Executive Officer

#### **Robert Stirling**

Deputy Chief Executive Officer

#### Suzie Hudson

Clinical Director

**Heidi Becker** *left August 2015* Manager, Programs and Services

#### **Ciara Donaghy**

Program Manager

#### Sianne Hodge

Program Manager

**Dennis O'Sullivan** *left June 2016* Business Services Manager

#### **Sharon Lee**

Communications Officer

#### **Victoria Lopis**

**Project Officer** 

**Edith Olivares** *left August 2015* 

Project Officer

Angela Argent left June 2016

CMHDARN Research Coordinator

#### **Craig Bulley**

Administration Officer

And Accounting for Good for our financial management and Conosco for our information technology support.

#### Acknowledgements

NADA acknowledges our 2015/16 funders: NSW Ministry of Health and the Australian Government Department of Health.

We also thank our members who have contributed to the work we do, responding to surveys, attending consultations, providing expertise and participating in advisory groups, and of course, for their valuable work in supporting individuals, families and the community in reducing the harmful associated with drug and alcohol use.

#### **Photo credits**

Paul Rodger

Noffs Foundation

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NADA is accreditation with the Australian Services Excellence Standards a quality framework certified by Quality Innovation and Performance.

#### **ABN**

52 793 744 040

